



Healthcare For Rural People



Opening Hours:

Monday – Friday: 8:30am – 5:00pm

Saturday and Sunday closed

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Wambo Medical is a small general practice located in Jandowae - a small rural community of roughly 1200 people.

Jandowae is the best of both worlds. A quaint little country town that is within proximity to country life in Dalby and Toowoomba and close enough to jump in the car and spend time on the wonderful Sunshine Coast.

Wambo Medical has been an integral part of the Jandowae community for many years. However, in the past few years, the centre moved into a purpose-built “Queenslander” style medical centre.

The practice is located right in the middle of town and a “stone’s throw” from the local hospital, ambulance and aged care facility.

Wambo Medical is a modern medical practice focused on new technology and innovation.

The practice strategy is to create a centre of excellence for patients, practitioners and the local community.



About Wambo Medical

Wambo Medical is an amazing medical practice consisting of a large waiting room, nine consulting rooms, on-site pathology and two treatment room areas. The centre also has a separate sterilising and vaccine area.

The Director and management team create a happy and healthy culture at the centre, which enables flexible work arrangements to fit around family and lifestyle.



Every effort is made to make patients feel comfortable including:

- A children's play area equipped with a play panel and plasma TV
- White interior – including doctors desk and room fit-out
- Artwork
- Friendly and caring support staff



You will NOT find:

- Dirty posters on the wall
- Broken children's games
- Unfriendly staff
- Ripped books and old magazines i.e. Elvis has just died!
- Triple J radio and receptionists nodding their heads to the music

This practice is luxurious and promotes the image of professionalism and warmth with stunning interior design.

The centre is painted white and the consulting rooms are bright and airy. There are beautiful little patient benches outside the medical centre as well to take in the pretty gardens and flowers.

It is a truly beautiful little country practice. Doctors and staff feel very valued by patients in the community.



Practice Team

Vision: To provide top-quality care to the people in the community

Practice goals: To maintain the quality of care given to all our patients in a way they feel comfortable.

Our Doctors

: : Dr Luke Dwyer

Wambo Medical was established by the founder and owner of the practice Dr Luke Dwyer, according to simple, guiding principles.

These principles underpin the philosophy of the practice.

Here is an article about Dr Luke, recently presented by the Queensland Government:



Dr Luke Dwyer is the Medical Superintendent with Private Practice at Jandowae Hospital and a General Practitioner at The Wambo Medical Practice.

He attained his Australian College of Rural and Remote Medicine (ACRRM) fellowship in 2014 with advanced skills in emergency medicine.

Working across both primary and acute care settings means Luke can provide continuity of care for his patients when they need him.

“Most of my patients can see me as a GP and if they come to me after hours with an acute care issue, I know them, I understand what’s important to them, and it helps me work out the best course of action.”

Luke credits his Rural Generalist training for providing him with the skills to operate independently, safely and competently to address whatever comes through the door.



Undertaking training in rural communities has also been invaluable in helping him provide optimum care for his patients.

“You get exposure to rural towns as you do your training in rural communities and get to meet the local people and gain an understanding of your patient base; the people you’re going to take care of. You understand a little bit more about your people and it helps in my everyday clinical decision making.”

Dr Dwyer has taken a big step by investing in new facilities to train the next generation of Rural Generalists and provide much-needed services in the Jandowae community. The practice is slated to be a medical education and training hub that reflects Dr Dwyer’s values of community-based workforce development and continuity.

His leadership skills and experience as the Medical Superintendent of Jandowae Hospital will place him in good stead for owning and operating his new practice.

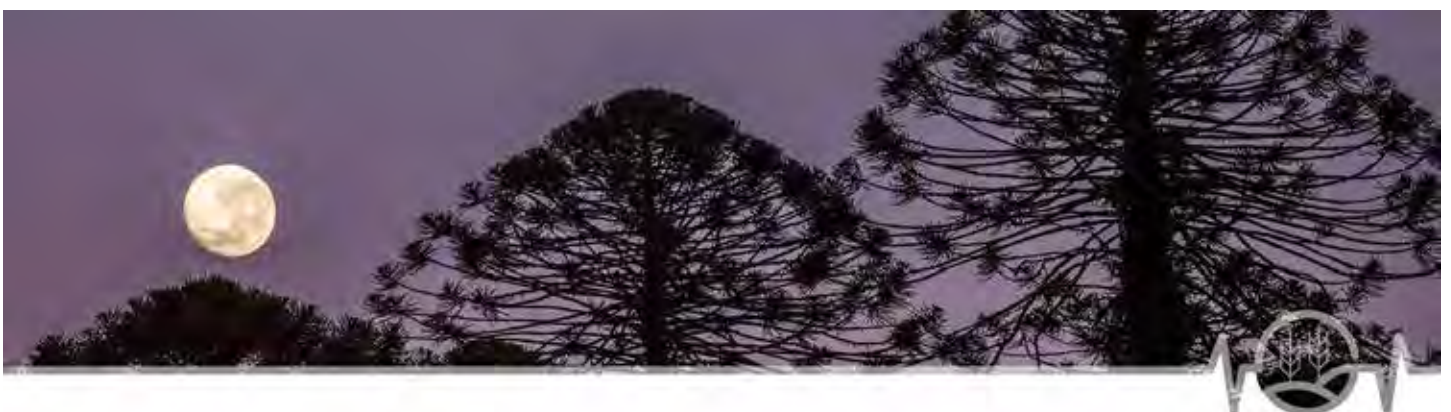
Luke is passionate about helping emerging Rural Generalists navigate their journey and design their careers.

“That’s what I want; a place to provide training for medical students and Rural Generalists so they can take care of my family and me in my old age. It’s a big but important step in ensuring continuity and to have a place for people to work when they come out here.”

As the Medical Superintendent, Dr Luke has the right of private practice at the Jandowae Hospital, where his role is largely in emergency medicine, acute care and palliative care.

He also visits the Taralga Retirement Village, a 22-bed aged care facility weekly or as required.

Doctors are also on an on-call roster 24/7 for the Jandowae Hospital and are relieved by rotating doctors from the Toowoomba Base Hospital, and at times senior locum doctors.



Support Team

The doctors are supported by a nursing and reception team. There are usually two nurses rostered per day who assist with chronic disease management, health assessments and various clinics.



There are also two receptionists and an award-winning practice management team who assist with all administration and strategic management.

All staff meet for morning tea between 10.30 am and 11.15 am each morning whilst phones are switched over to give the staff an opportunity to bond, drink coffee and eat cakes!

I am unsure if there are any medical centres left in Australia that do this!

Nicky Jardine

Nicky Jardine is a multi-award winner in leadership and management, working with some of the best medical centres in Australia.

For over a decade, Nicky has directed her own business and lead the way in Telemedicine through her virtual practice management services over the last decade.

Whether rural or urban, single owners or several partners in a practice, Nicky Jardine helps doctors own profitable medical centres through creativity, innovation and technology.

Nicky has also managed and assisted medical centres in achieving awards, such as the RACGP Practice of the Year.



About Patient Services

The goal at Wambo Medical is to improve the quality of general practice services and also the professional satisfaction of our general practitioners.

GPs have individual special interests, and these contribute to the extensive services provided to clients.

The practice takes a “holistic” approach to healthcare dealing with patient’s problems in their physical, psychological, social, cultural and existential dimensions.

Wambo Medical believe that by improving the service delivery and communication systems, they can provide a first-class service for patients.



The services offered at Wambo Medical are listed below:-

- Skin cancer diagnosis
- Weekly Health Awareness Weeks
- Chronic Disease Management and Diabetes reviews
- Men’s Health
- Mental health
- Electronic reminders for patients
- General medicine
- Children’s health including immunisation and Kids Health Check
- Health Assessments, Care Plans and Home Medication Reviews
- Online results and appointments (coming shortly)
- Women’s health including family planning, menopause and sexual health



Our General Practitioners have special interests (GPSI) and these contribute to the extra services provide to our patients. Doctors are also visiting medical officers at the local hospital and aged care facility. This is a wonderful opportunity that is not available in many localities around Australia.

The practice uses the latest technology and is just about to change the software over to Best Practice. We offer a generous percentage of fees and amazing support from the doctors and local community. There are also financial incentives to move to a rural practice including:

- Rural Bulk Billing incentives
- Health Workforce Scholarship Program
- Financial support with costs of travel

A final highlight of this location is that we have not had any Covid cases and have sustained our country way of life throughout the pandemic. Our kids are still running around while life remains pretty normal and laid back.

